



Bike Parking Assistant

Bike Parking Attendants will monitor and maintain the event bike parking area utilised by riders over the duration of the event.

Time/Date:	Saturday 10 September	9:00am – 6:30pm*
	Sunday 11 September	5:30am – 7:00pm*
* These are approximate times of operation. A roster will confirm shift times		
Check-in Location:	Mantra Lorne, Mountjoy Parade	
Location:	Bike Parking will be available at Mantra Lorne and the Event Village	

Responsibilities:

- Assist and maintain the event bike parking area utilised by riders
- Implement the bike parking ticketing system, ensuring access is restricted to riders and event staff only
- Provide general event information and directional information for riders to rider briefing locations, start line, expo, stage, toilets, etc.
- Undertake reasonable tasks given by the Workforce Assistant/Event Management
- Answer inquiries from the local residents
- Communicate with your Team Leader regarding any incidents or injuries as required.

Skills Required:

- Ability to work as part of a team
- Ability to work in a stressful environment and think clearly
- Excellent customer service and communication skills
- A friendly and approachable demeanour; and
- Ability to motivate others.

Reporting lines: Bike Parking Attendants > Workforce Assistant > Workforce Manager

Physical activity: Medium-High.

Please note that you may be required to stand for extended periods of time.

Orientation & Training:

- All relevant event and position information will be emailed prior to the event
- Any training will be conducted on-site training with the Workforce Assistant and Workforce Manager

Benefits

- Training
- Workforce kit
- Public Liability Insurance
- Rewards and Recognition
- Certificate of appreciation
- Meals *
- Optional shift allowance of \$50.00 **

* Meal entitlement is subject to shift length

** Shift allowance is subject to shift length and to cover part of your out of pocket expense or can be used for donation/fundraising